

Product End of Life notification.

Dear Valued Customer,

This letter serves as formal notification that Teknek is withdrawing the following product. The product contained in this notice will no longer be manufactured.

Film Elastomer Cleaning Roller



Teknek continue to supply cleaning solutions to some of the world's most successful companies. Our in-house roller manufacturing facility and R & D labs continue to lead the market with development and understanding of contact cleaning technology.

One clear finding from our research is that the surface enhancement process is critical to the high standards of cleaning and the smooth processing of substrates.

This data has identified an overlap in Teknek's traditional elastomer range. The Film roller and the UTF roller are essentially the same product.

So, the simple solution is that the Film roller will be removed from the product offering and the UTF will be used in its place.

Key dates in the plan:-

- | | |
|---|-------------------------------|
| • Issue of dis-continuation notice | 1 st May 2018 |
| • Last date of manufacture of film rollers | 1 st June 2018 |
| • Last chance to buy Spare Film Rollers | 1 st of June 2018 |
| • Last chance to order a Teknek machine with Film rollers
(Outstanding machine quotes will be honoured for 30 days.) | 30 th of June 2018 |

This notification applies to all Teknek's range of products. (Machines and hand rollers)

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FAQ's

Q- I have been using Film rollers for a while and it is part of my process. Can I use UTF in its place?

A- UTF is the same base silicone material as Film. Of course, we cannot share details of the roller recipe as this is part of Teknek's Intellectual property. Is there anything else we can do to help you change over?

Q - The UTF is softer than the Film roller, will this make a difference to the cleaning?

A - The Teknek PPU Testing clearly shows that shore hardness has no relationship to the cleaning ability of an elastomer. In fact, the UTF cleans better than the others. We have a technical report that we can share with you if you would like to see this - ref report "Teknek shore hardness 9590".

Q – Will the UTF roller have the same lifetime as the Film roller?

A – Yes. All Teknek rollers come with a 12-month warranty. Teknek cleaning systems are designed to use "low applied pressure" during the cleaning process, which maximises roller life. Teknek also test the abrasive resistance of their elastomers using the Taber Test ISO 5470-1

Q – Will there be any change commercially?

A – No – The UTF roller will provide the same great value as the older systems. More for the same – that cannot be a bad thing.

Q – I currently use film rollers in my machine, what do I do when I need spares?

A – This is a straight forward replacement to our UTF range. Testing has proven that the cleaning performance of the UTF is better than film so you should experience an improvement in your process yield.

Q – I currently use Film DCR Hand rollers, what should I use now?

A – This is a straight forward replacement to our Panel range. The Film hand roller had a "shiny" finish – the Panel roller will be the same finish.

Q – What roller should I specify now?

A – There is a simple matrix below that shows the change from old to new.

Old type		New type
Panel	No change	Panel
Film (Machine rollers)	Switch to	UTF
Film (Hand rollers)	Switch to	Panel
Nanocleen 20.20.	No Change	Nanocleen 20.20.

Please contact your local dealer or sales representative to get more information on the " Gen 2" roller range and learn how they will improve the performance of your Teknek clean machine.

If you have any other question regarding this product notification please feel free to get in touch.

Thank you for your continued support for Teknek Cleaning technology.

Kind regards

Roy Cannon
Senior Product Manager