

## Product Upgrade Notification

27<sup>th</sup> October 2017

Dear Valued Customer,

This letter serves as formal notification that Teknek is upgrading the following product. The product contained in this notice will receive an upgrade in its method of manufacture.

### Film Elastomer Cleaning Roller



Whilst all our rollers are produced and verified to industry standards of quality (ISO 6123), the “Film” Elastomer Cleaning rollers have had a surface preparation process that relied on skilled production operators. The “Film” Cleaning Rollers will now be given a machine surface finish. Automating this process allows a higher level of repeatability and measurement of the surface finish resulting in better cleaning performance.

This change is an in-house process and requires no change on your part. Please continue to order the roller in the same way as before.

Kind regards,

Roy Cannon  
Senior Product Manager

#### WORLD LEADER IN CONTACT CLEANING

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